OHANA WAIKIKI EAST BY OUTRIGGER 150 Kaiulani Avenue, Honolulu, HI 96815

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General Manager: Chryssaldo Thomas

Email: oeh@outrigger.com

Hotel Code: OEH



Set upon Princess Kaʻiulani's Waikīkī original estate grounds, the Ohana Waikiki East By Outrigger embodies the true spirit of Aloha. Located steps from Waikiki Beach, and next door to Waikiki's International Marketplace, The OHANA Waikiki East by Outrigger is surrounded by local shopping, dining and an array of cultural activities. Relax on our beautiful pool and make yourself at home in our Ohana Suites and guest rooms with kitchenettes.

GENERAL	
Total # of floors	19
# of rooms	443
# of elevators	4
Check-in time	3:00 pm
Check-out time	12:00 noon
Extra pax rate	\$40 increases to \$45 effective for new bookings made 9/1/2021 and onwards.
Rollaway/SofabedCharge	\$40 increases to \$45 effective for new bookings made 9/1/2021 and onwards.
Crib Charge	N/C
Parking	\$35/day, subject to change
Family Plan	Children 17 years and under are free when sharing room with parent(s) utilizing existing beds. The Family Plan is not applicable to categories where the maximum in the room is two (2) persons.

FACILITIES	
ADA room Coin Laundry, 6am – 10pm Fitness Center Internet Access Meeting Rooms (\$) Pool	Restaurant Sundries Sun Deck Vending Machine Whirlpool spa
Other Facilities	Fitness center open from 6am-9pm. All guest rooms have wireless high speed Internet access. Wireless access in lobby and poolside.

SERVICES	
Luggage Storage	Hospitality Rooms
Activity Desk	Ice Machine
ATM	Laundry/Valet Service (\$)
Barber Shop	Complimentary Newspaper
Beauty Salon	Operator Asst Wake-up Service
Catering Staff	Operator Asst Message Service
Concierge	Security Guard
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SAFETY:	ADA ACCESSIBLE ROOMS:	HEARING IMPAIRED ROOMS:
24 Hour Security Patrol Smoke Detector Fire Sprinkler	Wheelchair Friendly Hand Held Shower Wide Doorways	Smoke Detector w/Strobe light Telephone w/Volume Control TDD Machine (On Request)
Card Key Access to Rooms Outrigger Clean Commitment	Lever Hardware Roll-in Shower	Closed Caption TV Flashing Fire Alarm

Other Safety and ADA Facilities

The Outrigger Clean Commitment provides the highest standards for health and safety, and was developed with Ecolab, the global leader in hospitality cleaning, to meet the Stay Safe standards of the American Hotel Lodging. Advanced Sterilization Technology: Electrostatic sprayers in all public areas and UV Wand technology for front desk and guest rooms.

ADA accessible rooms are in CV only. There are 2 rooms with King + queen sofa with roll-in shower, 5 rooms with King + queen sofa with tub, 3 rooms with 2 double beds with roll-in shower and 4 rooms with 2 double beds with tub. There are a total of 9 rooms with equipment for the hearing impaired.

Property conforms to the State of Hawaii Smoke Free Law

All guest rooms and common areas are non-smoking. Designated smoking areas available.

RESTAURANTS (Hours and schedules subject to change)		
Appetito	Craft Pizza & Wine Bar	Breakfast 7am – 11am Lunch 11am – 4pm Dinner 4pm – 10pm
Chuck's Cellar	Steak/Seafood, Prime rib	Dinner and Bar 5:30pm – 10:30pm
Hawaiian Aroma Caffe	Coffee, baked goods, sandwiches	6:00am – 5:00pm
Tanaka of Tokyo	Japanese Teppanyaki	Dinner 5:00pm Reservations Recommended

LOUNGES		
Chuck's Cellar	Easy listening music / Piano Bar	7:00pm – 10:00pm

AMENITIES IN ALL ROOMS

High speed wireless internet access in all guest rooms.

CATEGORY DESCRIPTION:				
Room Code	Room Name	Avg. Size (sq. ft.)	Max Pax	Description
ZK	Standard 1 King Bed	234 sf	2	
ZQ	Standard 1 Queen Bed	234 sf	2	Our standard room accommodations are ideal for single travelers or couples
ZQC	Standard 1 Queen Bed	234 sf	2	visiting who intend on spending little time in their room and exploring all that Oahu has to offer.
ZD	Standard 2 Double Beds	234 sf	4	
СК	Waikiki View 1 King Bed	352 sf	3	
CKA	Accessible Waikiki View 1 King Bed	352 sf	3	Enjoy Waikiki's city lights in our Waikiki
CQ	Waikiki View 1 Queen Bed	352 sf	3	View guestroom which offers full length windows that open to your private balcony.
CD	Waikiki View 2 Double Beds	352 sf	4	

OHANA WAIKIKI EAST by Outrigger

CDA	Accessible Waikiki View 2 Double Beds	352 sf	4		
KK	Studio Kitchenette 1 King Bed	267 sf	2	Feel at home in Waikiki in our Studio	
KQ	Studio Kitchenette 1 Queen Bed	267 sf	2	Kitchenette that caters to all your needs, ideal for the longer stay traveler. Kitchenette features a refrigerator,	
KQC	Studio Kitchenette 1 Queen Bed	267 sf	2	microwave, dishes and utensils.	
1Q	1 Bedroom Suite 1 Queen Bed and Sofabed	375 sf	4	Where OHANA means family. Our One Bedroom Suite is perfect for your family to enjoy and relax in after a fun day at Waikiki Beach. Separate living area includes fully furnished kitchenette with refrigerator, microwave, dishes and utensils.	
18K	1 Bedroom Suite Partial Ocean View 1 King Bed and Sofabed	475 sf	4	Located on the top two guestroom floors 18 and 19, this spacious One Bedroom	
18Q	1 Bedroom Suite Partial Ocean View 1 Queen Bed and Sofabed	475 sf	4	Suite not only offers partial views of the pacific ocean but also has an in room kitchenette for all your family's needs.	
18D	1 Bedroom Suite Partial Ocean View 2 Double Beds and Sofabed	475 sf	4		
2QB	2 Bedroom 1 Bath Suite 1 Queen Bed,1 Double Bed and Sofabed	480 sf	(1-4)	Located on the top two guestroom floors 18 and 19, indulge in our superior Two Bedroom Suite with views of Waikiki's Skyline and offers a separate living room area and private balcony.	
28QD	2 Bedroom 1 Bath Suite Partial Ocean View, 1 Double Bed, 2 Double Beds and Sofabed	720 sf	(1-5)	Located on the top two guestroom floors	
28QT	2 Bedroom 1 Bath Suite Partial Ocean View, 1 Queen Bed, 2 Twin Beds and Sofabed	720sf	(1-5)	18 and 19, indulge in our superior Two Bedroom Suite with views of Waikiki Beach and offers a separate living room area and private balcony.	
S22C	2 Bedroom 2 Bath Kitchenette 2 Queen Beds	720sf	(1-4)		

Year-End Cancellation Policy	 2021: For arrivals December 24 to January 1 – cancellations made 72 hours before arrival or no shows are subject to a cancellation charge of the full stay, room and tax. 2022: For arrivals December 24 to January 1 – cancellations made 30 to 0 days prior to arrival or no shows are subject to a cancellation charge of the first 2 night's room and tax.
Cancellation Policy	Standard cancellation policy is a 1 night charge if cancelled within 24 hours prior to arrival. Advance Purchase policy is non-refundable. Promotions may be subject to unique cancellation policies that will be transmitted through our system. Guests are encouraged to review the cancellation and deposit policies when making a reservation to ensure the reservation rules for each booking are clear.

Taxes (Subject to Change)	General Excise Tax 4.712%. Hawaii State Transient Accommodations Tax 10.25%. Honolulu County Transient Accommodations Tax 3%, effective Dec 14, 2021.
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ROOM FEATURES

Air Conditioning
Alarm Clock / Radio
Automated Wake-up call
Automated Voicemail
Lanai – Most Units
Blackout Drapes
Cable or Pay TV (\$)

Coffeemaker Daily Maid Service Internet Access Direct-Dial Telephone Electronic Door Locks Fire Sprinkler Hair Dryer In-Room Games (\$)
In-Room Safe
Iron / Ironing Board
Kitchenette (Some Units)

Refrigerator Smoke Detector Tables & Chairs Shower only

Other Features

The kitchenettes on floors 7-12 have a 2 burner range top and microwave oven.

KITCHENETTES

Burner

Cooking Utensils

Microwave (Some Units)

Sink

Stove (Some Units)

Toaster

Kitchen Notes

KT - 1504, 1604, 1704 microwave only. OB - 1823, 1923, 1826, 1828, 1926, 1928

microwave only.

DAILY RESORT CHARGE (subject to change without notice)

\$22 per day, per room plus General Excise Tax 4.712% & Hawaii Transient Accommodations Tax 10.25%.

<u>Effective November 1, 2021 \$25</u> plus General Excise Tax 4.712%; Hawaii State Transient Accommodations Tax 10.25% & effective Dec 14, 2021 Honolulu County Transient Accommodations Tax 3% per day, per room.

Charge is collected directly from guest upon check-out. Charge is non-commissionable and not included in room rates.

Inclusions (subject to change): https://www.outrigger.com/landing-pages/resort-fees/ohana-daily-resort-charge

Accepted Credit Cards

American Express

Mastercard

Visa

BC Korean Cc

China Union Pay

Diners Club

Discover Card

JCB

GDS			
Galileo	1042		
Worldspan	OEH		
Sabre	7721		
Amadeus	HNLOEH		
Chain Code	OR		

DRIVING DIRECTIONS

Go Southeast on I-H1;

Take the PUNAHOU Exit;

Turn RIGHT onto PUNAHOU St;

Turn RIGHT onto S BERETANIA St;

Turn LEFT onto KALAKAUA Ave;

Turn LEFT onto KUHIO Ave;

Turn RIGHT onto KAIULANI Ave.

Hotel is 8 miles from Honolulu International Airport

UPDATES:

7/19/2021 Updated Extra Pax Rate & Rollaway Charge. 8/26/2021 Updated Year-End Cancellation Policy

Updated Cancellation Policy

10/11/2021 Updated Daily Resort Charge effective November 1, 2021.

12/17/2021 New Honolulu County Transient Accommodations Tax 3%, effective for bookings made from 12/14/2021.