WAIKIKI MALIA BY OUTRIGGER 2211 Kuhio Avenue, Honolulu, HI 96815

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General Manager: Chryssaldo Thomas

Email: OMH@outrigger.com Hotel Code: OMH



Welcome to the Waikiki Malia by Outrigger. This intimate retreat is the perfect start and end to a day of exciting sights, activities and adventures in paradise. Choose from our charming, intimate Malia Guestrooms, or the spacious Luana Studios with kitchenette appliances. Both accommodations offer space and flexibility - no matter what's on your travel itinerary. Plus, enhanced amenities like Smart TVs that guests can cast from their own mobile devices, high-speed Internet and more make it the perfect, comfortable launch pad. With easy access to Waikiki Beach, as well as numerous shopping and dining options, the Waikiki Malia by Outrigger is truly a home base for your stay in paradise. We look forward to welcome you to our island home, and helping you to (re)discover Waikiki.

GENERAL	
Total # of floors	18 - Tower, 9 - Luana Studios
# of rooms	327
# of elevators	4
Check-in time	3:00 pm
Check-out time	12:00 noon
Extra pax rate	\$40
Rollaway Charge	\$40
Crib Charge	N/C
Parking	\$35/day, subject to change
Family Plan	Children 17 years and under are free when sharing room with parent(s) utilizing existing beds.
Renovation Info	Renovated lobby and public areas as of November 2020.

FACILITIES	
ADA room Coin Laundry Fitness Center Internet Access Jewelry Store	Meeting Rooms (\$) Pool, 9am-9pm Restaurant Whirlpool spa
Other Facilities	

SERVICES	
Luggage Storage Activity Desk ATM Hospitality Rooms Ice Machine	Laundry/Valet Service (\$) Complimentary Newspaper Operator Asst Wake-up Service Operator Asst Message Service Security Guard
Other Services	

24 Hour Security Patrol Smoke Detector	Wheelchair Friendly Hand Held Shower	Smoke Detector w/Strobe light Telephone w/Volume Control
Fire Sprinkler	Wide Doorways	TDD Machine (On Request)
Card Key Access to Rooms Outrigger Clean Commitment	Lever Hardware Roll-in Shower	Closed Caption TV Flashing Fire Alarm

Other Safety and ADA Facilities

The Outrigger Clean Commitment provides the highest standards for health and safety, and was developed with Ecolab, the global leader in hospitality cleaning, to meet the Stay Safe standards of the American Hotel Lodging. Advanced Sterilization Technology: Electrostatic sprayers in all public areas and UV Wand technology for front desk and guest rooms.

ADA accessible rooms are in the Tower: 6th & 11th floors (Waikiki View room types only), Luana Studio: Rm 402 (1 Bedroom Studio); 8 rooms total. Accessible rooms and hearing impaired rooms are on 7th - 10th floors. Rm 402 with 1 gueen and a hide-away gueen.

Property conforms to the State of Hawaii Smoke Free Law

All guest rooms and common areas are non-smoking. Designated smoking areas available.

RESTAURANTS (Hours and schedules subject to change)					
IHOP Restaurant Breakfast, Lunch, Dinner Pancakes and waffles served all day		24 hours All daybreakfast menu 6am – 10pm			
Slice of Waikiki	Pizza counter	Mon-Thurs: 11am-10pm Fri-Sat: 11am-1am Sun: 11am-6pm			

LOUNGES				
Rivals Waikiki	Sports Bar	1pm – 2am Daily		

AMENITIES IN ALL ROOMS

High speed wireless internet access in all guest rooms.

CATEGORY DESCRIPTION:					
Room Code	Room Name	Avg. Size (sq. ft.)	Max Pax	Description	
СК	Waikiki View 1 King Bed	331 sf	3		
CKA	Accessible Waikiki View 1 King Bed	331 sf	3		
CQ	Waikiki View 1 Queen Bed	331 sf	2	Relax and enjoy the soothing ambience of our Waikiki View Room.	
CD	Waikiki View 2 Double Beds	331 sf	4		
СТ	Waikiki View 2 Twin Beds	331 sf	3		
СТА	Accessible Waikiki View 2 Twin Beds	331 sf	3		
PK	Partial Ocean View 1 King Bed	331 sf	3	Located on the top three guestroom floors 16, 17 and 18, our Partial Ocean View room offers a tranquil and serene	
PD	Partial Ocean View 2 Double Beds	331 sf	4	glimpse of the Pacific Ocean.	

1Q	1 Bedroom Studio 1 Queen Bed	510 sf	1-4	The Luana Studios at Waikiki Malia by Outrigger is a
1QA	Accessible 1 Bedroom Studio 1 Queen	510 sf	1-4	favorite accommodation choice for value-minded families and groups. These one-bedroom studio apartments come
1QT	1 Bedroom Studio 1 Queen 2 Twin Bed	510 sf	1-4	equipped with a refrigerator and microwave or stovetop, and lounge area. More importantly, they offer space, comfort
1W	1 Bedroom Studio 4 Twin Beds	510 sf	1-4	and flexibility - no matter what's on your travel itinerary.

Year-End Cancellation Policy	 2021: For arrivals December 24 to January 1 – cancellations made 72 hours before arrival or no shows are subject to a cancellation charge of the full stay, room and tax. 2022: For arrivals December 24 to January 1 – cancellations made 30 to 0 days prior to arrival or no shows are subject to a cancellation charge of the first 2 night's room and tax.
Cancellation Policy	Standard cancellation policy is a 1 night charge if cancelled within 24 hours prior to arrival. Advance Purchase policy is non-refundable. Promotions may be subject to unique cancellation policies that will be transmitted through our system. Guests are encouraged to review the cancellation and deposit policies when making a reservation to ensure the reservation rules for each booking are clear.

ject to Change)	General Excise Tax 4.712%. Hawaii State Transient Accommodations Tax 10.25%. Honolulu County Transient Accommodations Tax 3%, effective Dec 14, 2021.
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ROOM FEATURES

Air Conditioning Color TV In-room safe Alarm Clock / Radio Daily Maid Service Iron / Ironing Board Automated Wake-up call Internet Access Kitchenette (Some Units) Automated Voicemail Direct-Dial Telephone Refrigerator Lanai **Electronic Door Locks** Smoke Detector **Blackout Drapes** Fire Sprinkler Tables & Chairs Cable or Pay TV (\$) Hair Dryer Tub or Shower, Tub/Shower Combo Coffeemaker

Other Features

All guest rooms include a bathtub and handheld shower head.

DAILY RESORT CHARGE (subject to change without notice)

DAILY RESORT CHARGE (subject to change without notice):

\$22 per day, per room plus General Excise Tax 4.712% & Hawaii Transient Accommodations Tax 10.25%.

<u>Effective November 1, 2021 \$25</u> plus General Excise Tax 4.712%; Hawaii State Transient Accommodations Tax 10.25% & effective Dec 14, 2021 Honolulu County Transient Accommodations Tax 3% per day, per room.

Charge is collected directly from guest upon check-out. Charge is non-commissionable and not included in room rates.

Inclusions (subject to change): https://www.outrigger.com/landing-pages/resort-fees/waikiki-malia-daily-resort-charge

Accepted Credit Cards

American Express

Mastercard

Visa

BC Korean Cc

China Union Pay

Diners Club

Discover Card

JCB

GDS		
Galileo	1051	
Worldspan	OMH	
Sabre	7731	
Amadeus	HNLOMH	
Chain Code	OR	

DRIVING DIRECTIONS

Go SOUTHEAST on I-H1

Take the PUNAHOU Exit

Turn RIGHT onto PUNAHOU St.

Turn RIGHT onto S. BERETANIA St.

Turn LEFT onto Kalakaua Ave.

Turn LEFT onto Lewers Street.

Hotel is 8 miles from Honolulu International Airport

UPDATES:

8/26/2021 Updated Year-End Cancellation Policy

Updated Cancellation Policy

10/11/2021 Updated Daily Resort Charge effective November 1, 2021.

12/17/2021 New Honolulu County Transient Accommodations Tax 3%, effective for bookings made from 12/14/2021.