

PALM VILLAS at Mauna Lani
68-1376 Pauoa Rd, Kamuela, HI 96743
 Ph: (808) 886-0036
 Fax: (808) 886-0040
 General Manager: Kris Nickelsen
 Email: kcc@outrigger.com
 Hotel Code: PML

**Kohala Coast
 Vacation Rentals**
 BY OUTRIGGER®

In the heart of Mauna Lani Resort Palm Villas overlooks Kalahuipua'a Historic Park and 1 mile walking distance to the beach. Contemporary plantation style accommodations with full kitchen facilities. A terrific place to relax and enjoy this truly hidden gem on the Kohala Coast of Hawaii Island. Families and Golfers will love Palm Villas. Located across the street from the Mauna Lani spa and fitness center, this very quiet and private property overlooks the Mauna Lani Historical preserve and coastal area and offers beautifully appointed condominiums in a relaxed setting.

Guest Arrival and Departure: Check in and check out at Hawaii Vacation Condos by Outrigger Office at the Kings' Shops, 69-250 Waikoloa Beach Drive, Suite B13. We highly recommend that guests rent a car. One complimentary parking stall is available for each unit, on site.

Front desk hours: 9am until 4pm daily. Please contact the front desk prior to arrival if you expect to check in after 4pm.

Please note that there is no elevator access to upper level apartments. All are walk-ups only and not suitable for persons who cannot climb stairs

GENERAL	
Total # of floors	2
# of rooms	44
Check-in time	3:00 pm
Check-out time	11:00 am
Rollaway Charge	Rollaway beds and baby cribs need to be reserved in advance through an outside vendor.
Crib Charge	Please call the property for rental information
Parking	Free
Family Plan	Children 17 years and under are free when sharing room with parent(s) utilizing existing beds.

FACILITIES	Other Facilities
Fitness Center Pool Whirlpool spa	Nearby – Gift Shop, Health Spa, Jewelry, Restaurant, Tennis Court, Sundries, Beach Services

SERVICES	Other Services
Complimentary incoming/outgoing fax service.	Nearby – Activity Desk, ATM, Barber Shop, Beauty Salon, Car Rental

SAFETY	
Smoke Detector Outrigger Clean Commitment	
Other Safety	<p>The Outrigger Clean Commitment provides the highest standards for health and safety, and was developed with Ecolab, the global leader in hospitality cleaning, to meet the Stay Safe standards of the American Hotel Lodging.</p> <p>Property conforms to the State of Hawaii Smoke Free Law.</p> <p>Palms Villas at Mauna Lani is a smoke-free property. Smoking is prohibited on property and in units.</p>

RESTAURANTS	
At the Fairmont Orchid Hotel	Brown's Beach House, Orchid Court, Hale Kai
At the Mauna Lani Beach Club	Napua Restaurant
At the Shops at Mauna Lani	Pele's Wok, Ruth Chris Steakhouse, Tommy Bahamas, Under The Bodhi Tree, Sushi Shiono, Juice 101, Kimobean Coffee
At the Golf Course	Shiono at Mauna Lani

LOUNGES	
At the Orchid	Luana Lounge

CATEGORY DESCRIPTION				
Room Code	Room Name	Size (sq. ft.)	Max Pax	Description
PP622	2 Bedroom/2 Bath Garden View w/Loft, Unit F22	1437 sf	(1-6)	Mauna Lani historical park view, 2nd floor, 1K, 1Q, 2T
PP722	3 Bedroom/2 Bath Garden View, Unit G22	1304 sf	(1-6)	Mauna Lani historical park view, 2nd floor, 1K, 1Q, 2T
Bedding listed is suggested only and subject to change.				

Year-End Cancellation Policy	Cancellations at any time or "no shows" for bookings scheduled to arrive during December 22 to 31 inclusive are subject to 100% charge on entire stay.
Cancellation Policy	All rates are subject to unique cancellation policies that will be transmitted through our system. Guests are encouraged to review the cancellation and deposit policies when making a reservation to ensure the reservation rules for each booking are clear.

Taxes (Subject to Change)	General Excise Tax 4.712%. Hawaii State Transient Accommodations Tax 10.25%. Hawaii County Transient Accommodations Tax 3%, effective Jan 1, 2022.
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ROOM FEATURES		
Air Conditioning Alarm Clock / Radio Lanai Cable or Pay TV (\$) Coffeemaker	Color TV Internet Access Direct-Dial Telephone Hair Dryer Iron / Ironing Board	Kitchen Refrigerator Smoke Detector Tables & Chairs Tub/Shower Combo Full size Washer/Dryer
Other Features	Complimentary local and toll free calls. Complimentary high speed Internet in all units.	

KITCHEN INFORMATION	
30 inch radiant cooktop, wall oven Side by side refrigerator Cooking Utensils Microwave Sink	Dishwasher Toaster Rice Cooker Blender

Minimum Night Requirement	Two (2) night minimum stay required year-round
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Damage Protection Charge	Effective for new bookings from September 1, 2021, a \$59 Damage Protection Charge covers accidental damages up to \$2,000. One time, per stay charge plus 4.712% General Excise Tax; 10.25% Hawaii State Transient Accommodation Tax & effective January 1, 2022 Hawaii County Transient Accommodations Tax 3% collected.
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Mandatory Cleaning Charge	All stays are subject to a Mandatory Cleaning Charge of \$339 (2 Bdrm) & \$364 (3 Bdrm) plus 4.712% General Excise Tax; 10.25% Hawaii State Transient Accommodations Tax & effective January 1, 2022 Hawaii County Transient Accommodations Tax 3% . All charges and taxes subject to change.
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Accepted Credit Cards
American Express Mastercard Visa BC Korean Cc China Union Pay Diners Club Discover Card JCB

GDS	
Galileo	92213
Worldspan	KWB
Sabre	3572
Amadeus	KOAKWB
Chain Code	OR

DRIVING DIRECTIONS

Upon arrival in Kona, guests will first come to our guest registration office located in the Kings' Shops for registration and to pick up keys and detailed driving information to their unit.

Directions to our guest registration office:

Leaving the Kona Airport, turn left onto Highway 19 at the traffic light.

Drive for about 17 miles to Waikoloa and turn left on Waikoloa Beach Drive at the traffic light.

At the third stop sign, turn right into Kings' Shops and park.

Go to the center of the mall where you will find a stage.

Across from the stage is an elevator (located next to Tiffany's).

Take it to the second floor. We are located in Suite B13. Look for the Hawaii Vacation Condos by Outrigger sign.

Front Desk hours: 9am until 4pm daily. Please contact the Front Desk prior to arrival if you expect to check in after 4pm.

CHECK-IN INSTRUCTIONS

Check-in and Check-out at Hawaii Vacation Condos at the Kings' Shops, 69-250 Waikoloa Beach Drive, Suite B13.
Front desk hours 9am to 4pm daily. If arriving after 4pm, contact Front Desk ph 808-886-0036 prior to arrival to make arrangements for after hour arrival.

UPDATES:

7/23/2021 Damage Protection Charge for new bookings from 9/1/2021.

12/17/2021 Hawaii County TAT 3% effective from 1/1/2022, applies for all bookings regardless when the booking was made.