#### PALMS AT WAILEA MAUI

3200 Wailea Alanui, Wailea, Maui, HI 96753

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Hotel Code: PWR

# Palms at Wailea Maui

The Palms at Wailea Maui is a refreshing oasis located on a scenic bluff within the luxurious Wailea Community. Built on a hillside, these contemporary two-story Mediterranean style condos offer superior accommodations at the entrance to famed Wailea. Spacious landscaped grounds offer a serene vacation experience. Parking is available right in front of your unit making it easy to load your golf clubs, groceries and beach equipment.

Its spacious and tastefully-furnished one- and two-bedroom condominium units are designed with island living in mind. Each offers a spectacular ocean, mountain, or garden view from a private lanai, two full baths, washer/dryer, cable TV, internet access and a fully equipped kitchen with dishwasher. The lushly landscaped grounds feature a sparkling stream, winding walkways and a refreshing swimming pool and whirlpool spa. Just a few minutes away by car are the Wailea Community's renowned tennis club and three championship golf courses.

GENERAL	
Total # of floors	2
# of rooms	150
Check-in time	3:00 pm
Check-out time	11:00 am
Rollaway Charge	Outside vendor (fee)
Crib Charge	Outside vendor (fee)
Parking	Free
Family Plan	Children 17 years and under are free when sharing room with parent(s) utilizing existing beds.

FACILITIES	SERVICES
In Room Laundry Pool Sun Deck Vending Machine Whirlpool spa	Concierge (virtual) Security Guard
Other Facilities Nearby restaurants and Wailea Shopping Center.	

SAFETY	Other Safety
Smoke Detector Oracode Door Locks Outrigger Clean Commitment	The Outrigger Clean Commitment provides the highest standards for health and safety, and was developed with Ecolab, the global leader in hospitality cleaning, to meet the Stay Safe standards of the American Hotel Lodging.  Property conforms to the State of Hawaii Smoke Free Law All guest rooms and common areas are non-smoking.
	At present, ADA Accessibility Guidelines do not apply to Condominium properties. The Palms at Wailea does not qualify as accessible under the 1992 ADA Accessibility Guidelines.

CATEGORY DESCRIPTION (Unit Choice: selected units may be booked specifically by unit number)					
Room Code	Room Name	Unit Choice	Size (sq. ft.)	Max Pax	Description
GSK	1 Bedroom Garden Villa		1022 sf	(1-4)	K or Q & Queen sleeper sofa
GXSK	1 Bedroom Garden Villa Deluxe	UC	1022 sf	(1-4)	K or Q & Queen sleeper sofa
OSK	1 Bedroom Ocean View Villa	UC	1022 sf	(1-4)	K or Q & Queen sleeper sofa
G2SK2T	2 Bedroom Garden Villa		1194-1299 sf	(1-6)	K or Q, 2T or Q & Queen sleeper sofa
GX2SKT	2 Bedroom Garden Villa Deluxe	UC	1194-1299 sf	(1-6)	K or Q, 2T or Q & Queen sleeper sofa
O2SK2T	2 Bedroom Ocean View Villa		1194-1299 sf	(1-6)	K or Q, 2T or Q & Queen sleeper sofa

Year-End Cancellation Policy	Cancellations at any time or "no shows" for bookings scheduled to arrive during  December 22 to December 31 inclusive are subject to 100% charge on entire stay.	
Cancellation Policy	All rates are subject to unique cancellation policies that will be transmitted through our system. Guests are encouraged to review the cancellation and deposit policies when making a reservation to ensure the reservation rules for each booking are clear.	

Taxes (Subject to Change)	General Excise Tax 4.166%. Hawaii State Transient Accommodations Tax 10.25%.
	Maui County Transient Accommodations Tax 3%

# **ROOM FEATURES**

Air Condition in Master Bdrm onlyElectronic Door LocksKitchenLanaiHair DryerRefrigeratorCableIn-room safeTables & ChairsColor TVIron / Ironing BoardTub or ShowerWireless In-Room Internet AccessSmoke DetectorWasher/Dryer

**Other Features** 

Complimentary wireless Internet access in all rooms. Washer/dryers in all units. Air conditioning available in master bedroom only. However, some units have air conditioning for the entire unit and is available on request at \$15 USD per night for 1 Bedroom unit and \$20 USD per night for 2 Bedroom unit. All 1 Bedroom units have 2 full baths.

# KITCHEN INFORMATION

Full Stove and Oven Cooking Utensils Microwave Sink Toaster

#### **Minimum Night Requirement**

Two (2) night minimum stay required year-round

Five (5) night minimum stay required December 22 – January 1.

# **Damage Protection Charge**

A mandatory \$59 Damage Protection Charge covers accidental damages up to \$2,000. One time, per stay charge plus 4.166% General Excise Tax; 10.25% Hawaii State Transient Accommodation Tax & Maui County Transient Accommodations Tax 3% collected.

#### **Mandatory Cleaning Charge**

All stays are subject to a Mandatory Cleaning Charge of \$264 (1 Bdrm) & \$314 (2 Bdrm) plus 4.166% General Excise Tax; 10.25% Hawaii State Transient Accommodations Tax & Maui County Transient Accommodations Tax 3%. All charges and taxes subject to change.

#### **Accepted Credit Cards**

American Express Mastercard Visa China Union Pay

Diners Club
Discover Card

DISCOVCI

JCB

GDS				
Galileo	55327			
Worldspan	PWR			
Sabre	30102			
Amadeus	OGGPWR			
Chain Code	OR			

# **DRIVING DIRECTIONS**

If you are coming out of Kahului Airport, you'll be on highway 380. Turn left onto highway 311.

Follow highway 311 until you've reached the stoplight intersection of highway 311 and 31, head straight through the intersection onto highway 31 (Pi'ilani Highway).

You'll be in Kihei. Drive straight ahead for approximately 7 to 8 miles and you'll be in Wailea.

Make a right on Okolani Drive.

Go down the hill and make a right at the first four way intersection.

You'll be on Wailea Alanui Drive. Take the first left down the driveway and you've reached the Palms at Wailea

#### **CHECK-IN INSTRUCTIONS**

Normal front desk hours are 9:00 am - 4:30 pm daily, subject to change without notice. Guest may check in at our front desk during business hours.

To check in after hours, please call (808) 879-5800 prior to your arrival.

# **UPDATES**:

Updated the property's name from "Palms at Wailea Maui by Outrigger" to now state "Palms at Wailea Maui", wherever mentioned. 1/23/2023

Updated the logo to new logo.

Updated "Other Features", previously stated BBQ grills on lanais. 3/31/2023

Updated Check-In Instructions, front desk hours previously started at 9:30 am.