

<p><b>PALMS AT WAILEA MAUI BY OUTRIGGER®</b>                  3200 Wailea Alanui, Wailea, Maui, HI 96753                  Ph: (808) 879-5800                  Fax: (808) 874-3723                  General Manager: Brett Ballinger                  Email: pwr@outrigger.com                  Hotel Code: PWR</p>	<p><b>Palms at Wailea Maui</b>                  BY OUTRIGGER®</p>
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The Palms at Wailea Maui by Outrigger is a refreshing oasis located on a scenic bluff within the luxurious Wailea Community. Built on a hillside, these contemporary two-story Mediterranean style condos offer superior accommodations at the entrance to famed Wailea. Spacious landscaped grounds offer a serene vacation experience. Parking is available right in front of your unit making it easy to load your golf clubs, groceries and beach equipment.

Its spacious and tastefully-furnished one- and two-bedroom condominium units are designed with island living in mind. Each offers a spectacular ocean, mountain, or garden view from a private lanai, two full baths, washer/dryer, cable TV, internet access and a fully equipped kitchen with dishwasher. The lushly landscaped grounds feature a sparkling stream, winding walkways and a refreshing swimming pool and whirlpool spa. Just a few minutes away by car are the Wailea Community's renowned tennis club and three championship golf courses.

GENERAL	
Total # of floors	2
# of rooms	150
Check-in time	3:00 pm
Check-out time	11:00 am
Rollaway Charge	Outside vendor (fee)
Crib Charge	Outside vendor (fee)
Parking	Free
Family Plan	Children 17 years and under are free when sharing room with parent(s) utilizing existing beds.

FACILITIES	
In Room Laundry Pool Sun Deck	Vending Machine Whirlpool spa
<b>Other Facilities</b>	Nearby restaurants and Wailea Shopping Center.

SERVICES
Concierge (virtual) Security Guard

SAFETY	Other Safety
Smoke Detector Oracode Door Locks Outrigger Clean Commitment	<p>The Outrigger Clean Commitment provides the highest standards for health and safety, and was developed with Ecolab, the global leader in hospitality cleaning, to meet the Stay Safe standards of the American Hotel Lodging.</p> <p>Property conforms to the State of Hawaii Smoke Free Law All guest rooms and common areas are non-smoking.</p>
	At present, ADA Accessibility Guidelines do not apply to Condominium properties. The Palms at Wailea does not qualify as accessible under the 1992 ADA Accessibility Guidelines.

CATEGORY DESCRIPTION (Unit Choice: selected units may be booked specifically by unit number)					
Room Code	Room Name	Unit Choice	Size (sq. ft.)	Max Pax	Description
GSK	1 Bedroom Garden Villa	--	1022 sf	(1-4)	K or Q & Queen sleeper sofa
GXSK	1 Bedroom Garden Villa Deluxe	UC	1022 sf	(1-4)	K or Q & Queen sleeper sofa
OSK	1 Bedroom Ocean View Villa	UC	1022 sf	(1-4)	K or Q & Queen sleeper sofa
G2SK2T	2 Bedroom Garden Villa	--	1194-1299 sf	(1-6)	K or Q, 2T or Q & Queen sleeper sofa
GX2SKT	2 Bedroom Garden Villa Deluxe	UC	1194-1299 sf	(1-6)	K or Q, 2T or Q & Queen sleeper sofa
O2SK2T	2 Bedroom Ocean View Villa	--	1194-1299 sf	(1-6)	K or Q, 2T or Q & Queen sleeper sofa

<b>Year-End Cancellation Policy</b>	Cancellations at any time or "no shows" for bookings scheduled to arrive during <b>December 22 to 31</b> inclusive are subject to 100% charge on entire stay.
<b>Cancellation Policy</b>	All rates are subject to unique cancellation policies that will be transmitted through our system. Guests are encouraged to review the cancellation and deposit policies when making a reservation to ensure the reservation rules for each booking are clear.

<b>Taxes (Subject to Change)</b>	General Excise Tax 4.166%. Hawaii State Transient Accommodations Tax 10.25%. Maui County Transient Accommodations Tax 3%, effective November 1, 2021..
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ROOM FEATURES		
Air Condition in Master Bdrm only Lanai Cable Color TV Wireless In-Room Internet Access	Direct-Dial Telephone Electronic Door Locks Hair Dryer In-room safe Iron / Ironing Board	Kitchen Refrigerator Smoke Detector Tables & Chairs Tub or Shower Washer/Dryer
<b>Other Features</b>	Complimentary wireless Internet access in all rooms. Washer/dryers in all units. Air conditioning available in master bedroom only. However, some units have air conditioning for the entire unit and is available on request at \$15 USD per night for 1 Bedroom unit and \$20 USD per night for 2 Bedroom unit. BBQ Grill on all lanais. All 1 Bedroom units have 2 full baths.	

**KITCHEN INFORMATION**

Full Stove and Oven  
 Cooking Utensils  
 Microwave  
 Sink  
 Toaster

**Minimum Night Requirement**

Two (2) night minimum stay required year-round  
 Five (5) night minimum stay required December 22 – January 1.

**Damage Protection Charge**

Effective for new bookings from September 1, 2021, a \$59 Damage Protection Charge covers accidental damages up to \$2,000. One time, per stay charge plus 4.166% General Excise Tax; 10.25% Hawaii State Transient Accommodation Tax & effective Nov 1, 2021 Maui County Transient Accommodations Tax 3% collected.

**Mandatory Cleaning Charge**

All stays are subject to a Mandatory Cleaning Charge of \$264 (1 Bdrm) & \$314 (2 Bdrm) plus 4.166% General Excise Tax; 10.25% Hawaii State Transient Accommodations Tax & effective Nov 1, 2021 Maui County Transient Accommodations Tax 3%. All charges and taxes subject to change.

**Accepted Credit Cards**

American Express  
 Mastercard  
 Visa  
 China Union Pay  
 Diners Club  
 Discover Card  
 JCB

**GDS**

Galileo	55327
Worldspan	PWR
Sabre	30102
Amadeus	OGGPWR
Chain Code	OR

**DRIVING DIRECTIONS**

If you are coming out of Kahului Airport, you'll be on highway 380. Turn left onto highway 311.  
 Follow highway 311 until you've reached the stoplight intersection of highway 311 and 31, head straight through the intersection onto highway 31 (Pi'ilani Highway).  
 You'll be in Kihei. Drive straight ahead for approximately 7 to 8 miles and you'll be in Wailea.  
 Make a right on Okolani Drive.  
 Go down the hill and make a right at the first four way intersection.  
 You'll be on Wailea Alanui Drive. Take the first left down the driveway and you've reached the Palms at Wailea

## CHECK-IN INSTRUCTIONS

Normal front desk hours are 9:30 am – 4:30 pm daily, subject to change without notice.  
Guest may check in at our front desk during business hours.  
To check in after hours, please call 808-879-5800 prior to your arrival.

### UPDATES:

6/21/2021 Added UC for 1 Bdrm Garden Villa Deluxe, room code GXSK

Added room code OSK to 1 Bdrm Ocean View Villa

Rollaway & Cribs available through outside vendor for fee.

Facilities: No beach service or towel service at the pool.

Services: Updated with current services available

No Pay TV available.

Safety: Removed card key access. Upgraded to Oracode door locks.

Room Features/Other: Added all 1 Bdrms include 2 full baths.

7/23/2021 Damage Protection Charge for new bookings from 9/1/2021.

10/4/2021 New Maui County Transient Accommodations Tax 3%, effective ~~for new bookings/stays~~ from 11/1/2021.

12/17/2021 Update to Maui County TAT 3% effective from 11/1/2021, applies for all bookings regardless when the booking was made.