

<p>WAIKOLOA COLONY VILLAS 69-555 Waikoloa Beach Drive, Waikoloa, HI 96738 Ph: (808) 886-0036 Fax: (808) 886-0040 General Manager: Kris Nickelsen Email: kcc@outrigger.com Hotel Code: WCV</p>	<p>Kohala Coast Vacation Rentals BY OUTRIGGER®</p>
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Townhome style condominiums located along the 10th and 15th fairway of the Beach Course in the beautiful Waikoloa Beach Resort. This gated community offers two swimming pools, a whirlpool spa, fitness center, and tennis court. Each unit comes complete with a full kitchen with granite counter tops, master suite with separate tub and shower, washer and dryer, air conditioning, first and second floor lanais, and dual sinks in the master bathroom.

Guest Arrival and Departure: Waikoloa Colony Villas guests check in and check out at Hawaii Vacation Condos by Outrigger office in the Kings' Shops, 69-250 Waikoloa Beach Drive, Suite B-13. We highly recommend that guests rent a car. One complimentary parking stall is available for each unit, on site at the Waikoloa Colony Villas.

Front desk hours: 9am until 4pm daily. Please contact the front desk prior to arrival if you expect to check in after 4pm.

GENERAL	
Total # of floors	2
# of rooms	168
Check-in time	3:00 pm
Check-out time	11:00 am
Rollaway Charge	Rollaway beds and baby cribs need to be reserved in advance through an outside vendor.
Crib Charge	Please call the property for rental information
Parking	Free, one parking stall per unit
Family Plan	Children 17 years and under are free when sharing room with parent(s) utilizing existing beds.

FACILITIES	Other Facilities
Fitness Center Pool (2) Tennis Court Whirlpool spa	Poolside gas barbecues are available for guest use. Nearby – Gift Shop, Health Spa, Jewelry, Restaurant, Sundries, Beach Services

SERVICES	Other Services
Complimentary incoming/outgoing fax service.	Nearby – Activity Desk, ATM, Barber Shop, Beauty Salon, Car Rental, Business Center

SAFETY	
Smoke Detector Outrigger Clean Commitment	
Other Safety	The Outrigger Clean Commitment provides the highest standards for health and safety, and was developed with Ecolab, the global leader in hospitality cleaning, to meet the Stay Safe standards of the American Hotel Lodging. Property conforms to the State of Hawaii Smoke Free Law. Waikoloa Colony Villas is a smoke-free property. Smoking is prohibited on property and in units.

RESTAURANTS	
At Anaehoomalu Bay (A-Bay)	Lava Lava Beach Club
At nearby Kings' Shops	Roy's Waikoloa Bar and Grille, Foster's Kitchen, Island Fish & Chips and A Bay's Island Grill
At the Queens' MarketPlace	Charley's Thai Cuisine, Sansei Seafood Steak and Sushi Bar, Starbucks, Romano's Macaroni Grill, Fast Food Court
At the Kings' and Beach Course Clubhouse	Mai Grille, Tropics Ale House

LOUNGES	
At nearby Kings' Shops	A-Bay's Island Grill, Roy's Waikoloa Bar and Grill, Fosters Kitchen
At the Queens' MarketPlace	Aloha Wine Bar at the Island Gourmet Market, Sansei Seafood Steak and Sushi Bar

CATEGORY DESCRIPTION				
Room Code	Room Name	Size (sq. ft.)	Max Pax	Description
PC241	2 Bedroom/2 Bath Garden View Unit 2401	1236 sf	(1-6)	1 st floor, 1K, 2T & 1Qsofa (Bedding listed is suggested only and subject to change)

Year-End Cancellation Policy	Cancellations at any time or "no shows" for bookings scheduled to arrive during December 22 to 31 inclusive are subject to 100% charge on entire stay.
Cancellation Policy	All rates are subject to unique cancellation policies that will be transmitted through our system. Guests are encouraged to review the cancellation and deposit policies when making a reservation to ensure the reservation rules for each booking are clear.

Taxes (Subject to Change)	General Excise Tax 4.712%. Hawaii State Transient Accommodations Tax 10.25%. Hawaii County Transient Accommodations Tax 3%, effective Jan 1, 2022.
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ROOM FEATURES		
Air Conditioning Alarm Clock / Radio Lanai Cable or Pay TV (\$) Coffeemaker	Color TV Internet Access Direct-Dial Telephone Hair Dryer Iron / Ironing Board	Kitchen Refrigerator Smoke Detector Tables & Chairs Tub/Shower Combo Full size GE Washer/Dryer stack
Other Features	Ceiling fans provided in bedrooms and living areas. Complimentary wireless Internet available in all units. Complimentary local and toll free calls in all units.	

KITCHEN INFORMATION	
30 inch radiant top range Side by side refrigerator Cooking Utensils Sink	Microwave Toaster Rice Cooker Blender

Minimum Night Requirement	Three (3) night minimum stay required year-round
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Damage Protection Charge	Effective for new bookings from September 1, 2021, a \$59 Damage Protection Charge covers accidental damages up to \$2,000. One time, per stay charge plus 4.712% General Excise Tax; 10.25% Hawaii State Transient Accommodation Tax & effective January 1, 2022 Hawaii County Transient Accommodations Tax 3% collected.
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Mandatory Cleaning Charge	All stays are subject to a Mandatory Cleaning Charge of \$314 (2 Bdrm) plus 4.712% General Excise Tax; 10.25% Hawaii State Transient Accommodations Tax & effective January 1, 2022 Hawaii County Transient Accommodations Tax 3% . All charges and taxes subject to change.
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Accepted Credit Cards
American Express Mastercard Visa BC Korean Cc China Union Pay Diners Club Discover Card JCB

GDS	
Galileo	92213
Worldspan	KWB
Sabre	3572
Amadeus	KOAKWB
Chain Code	OR

DRIVING DIRECTIONS

Upon arrival in Kona, guests will first come to our guest registration office located in the Kings' Shops for registration and to pick up keys and detailed driving information to their unit.

Directions to our guest registration office:

Leaving the Kona Airport, turn left onto Highway 19 at the traffic light.

Drive for about 17 miles to Waikoloa and turn left on Waikoloa Beach Drive at the traffic light.

At the third stop sign, turn right into Kings' Shops and park.

Go to the center of the mall where you will find a stage.

Across from the stage is an elevator (located next to Tiffany's).

Take it to the second floor. We are located in Suite B13. Look for the Hawaii Vacation Condos by Outrigger sign.

Front Desk hours: 9am until 4pm daily. Please contact the Front Desk prior to arrival if you expect to check in after 4pm.

CHECK-IN INSTRUCTIONS

Check-in and Check-out at Hawaii Vacation Condos at the Kings' Shops, 69-250 Waikoloa Beach Drive, Suite B13.
Front desk hours 9am to 4pm daily. If arriving after 4pm, contact Front Desk ph 808-886-0036 prior to arrival to make arrangements for after hour arrival.

UPDATES:

7/23/2021 Damage Protection Charge for new bookings from 9/1/2021.

12/17/2021 Hawaii County TAT 3% effective from 1/1/2022, applies for all bookings regardless when the booking was made.