

News Release

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Hawaii
Vacation Condos
BY OUTRIGGER®

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Outrigger Appoints Leadership in Hawai'i Vacation Condos Division

Carly Clement is named vice president operations and Cynde Vannatta general manager

HONOLULU – Outrigger announced two leadership appointments in its Hawai'i Vacation Condos division -- **CARLY CLEMENT** as vice president operations – Hawai'i Vacation Condos and **CYNDE VANNATTA** as general manager of Royal Sea Cliff by Outrigger®.



Carly Clement

CLEMENT will lead the strategic vision and effective operations of Outrigger's Hawai'i Vacations Condominium division with a focus on excellence in guest satisfaction, high-product quality and service standards, facilities maintenance and excellence in safety and security practices. She will concentrate and implement business strategies that retain existing owners and attract new owners and interact with boards of director and rental advisory committees to ensure effective collaboration.

Clement was most recently general manager at the Lotus Honolulu/Hotel Renew. She joined Outrigger in 2019 as resort manager at the Outrigger Reef Waikiki Beach and in 2021 she was promoted to general manager at the Outrigger Waikiki Beach Resort. Before Outrigger, Clement's work experience included director of rooms at the Hyatt in California and also at The Modern Honolulu. Management roles on the condo/vacation rental front included the 4-Diamond Resort at Squaw Creek in North Lake Tahoe, 5-Star/5-Diamond Four Seasons Resort Hualalai and the 4-Diamond The Westin Princeville Ocean Resort Villas.

Clement holds leadership roles with several philanthropic and industry organizations in Honolulu, including YWCA career coach and this year's Hawai'i Lodging & Tourism Association's Charity Walk chair.

She earned her BA in hospitality business management with a minor in international business and business administration from Washington State University and is CRDE (Certified Rooms Division Executive) certified through the American Hotel & Lodging Educational Institute.

VANNATTA will ensure operations at Royal Sea Cliff by Outrigger are effectively managed working closely with on-site departments and with corporate support to create and maintain maximum profitability, customer satisfaction levels, product quality, service standards, facility maintenance and workplace harmony and ensure safety practices are in place to Outrigger standards. Vannatta will collaborate with the homeowner board of directors, Wyndham timeshare representatives, property homeowners and rental owners and actively promote the resort as a caring and supportive corporate citizen in all local community activities.



Cynde Vannatta

Vannatta comes to Outrigger from Marriott Vacation Club where she was marketing manager for the Waikoloa Ocean Club. She is very familiar with Royal Sea Cliff having been team leader/marketing coordinator, under the Wyndham flag, for the resort. She also has experience with the Shell Vacations Club brand as regional director of support services for Hawai'i, support services manager for Hawai'i Island and contract processor and verification loan officer.

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ABOUT OUTRIGGER HOSPITALITY GROUP

For nearly 75 years, Outrigger Resorts and Hotels has charted a journey of discovery – expanding from Hawai'i to premier resort destinations including Fiji, Mauritius, Thailand and The Maldives. The privately held hospitality company invites guests to 'Escape Ordinary' with authentic Signature Experiences and the [Outrigger DISCOVERY loyalty program](#). Outrigger's multi-branded portfolio includes Outrigger® Resorts, OHANA Hotels by Outrigger®, Hawaii Vacation Condos by Outrigger®, Kapalua Villas Maui and Honua Kai Resort & Spa Maui while also managing select properties from top international hotel brands including Embassy Suites by Hilton®, Best Western® and Hilton Grand Vacations®. Find out more at [Outrigger.com](#) or visit @OutriggerResorts on [Facebook](#), [Instagram](#) and [Twitter](#).

MEDIA CONTACT:

Kathy Foley
Outrigger Hospitality Group
Corporate Communications
Ph: 808 921-6957
Email: kathy.foley@outrigger.com