



FACT SHEET

BEST WESTERN THE PLAZA HOTEL 3253 N. Nimitz Highway, Honolulu, HI 96819
Hotel code: TPH Ph: (808) 836-3636 Fax: (808) 834-7406

General Manager: Terri-Ann Chew
 E-mail: tph.reservations@outrigger.com

PROPERTY DESCRIPTION:

Comfort and convenience for business or pleasure. Centrally located on Oahu, the Best Western The Plaza Hotel is minutes from Daniel K. Inouye International Airport with complimentary airport shuttle service. Guests only need to call the hotel from the phone board in the baggage claim area when ready for pick-up. This 274 room full-service hotel offers their guests: Swimming Pool and Sun Deck, Laundry Facilities and Sundry Shop. Offering complimentary breakfast buffet. This property is pet friendly and offers guest pet rooms for an additional \$30 per night, maximum of two pets per room.

Best Western The Plaza Hotel recently was awarded 3 green key rating from the Green Key Eco rating program. Guests can enjoy 32" flat screen televisions; recently renovated rooms and corridors, new lobby furniture, and enhanced services and amenities to ensure a comfortable stay.

PROPERTY INFORMATION: GENERAL:

Total # of Floors:	12	# of rooms:	274	# of elevators:	2
Check-in time:	3:00 pm	Check-out time:	11:00 AM	Extra per rate:	\$20
Rollaway Charge:	\$30	AM Crib Charge:	n/c	Parking:	\$30/day
Family Plan:	Children 17 years and under are free when sharing room with parent(s) utilizing existing beds. Not applicable to categories where the maximum in the room is two (2) persons.				
Renovation info:	Rooms renovated in 2018. Courtyard bathrooms in 2019				

FACILITIES:

ADA room:	Y	Internet Access:	Y
Beach Services:	Y	Jewelry Store:	Y
Coin Laundry:	Y	Meeting Rooms:	Y
Fitness Center:	Y	Non-Smoking Rooms:	Y
Gift Shop:	Y	Pool Bar:	N
Health Spa:	Y		Y
Other facilities:	Y	Pet Friendly Park. Property conforms to the State of Hawaii smoke free Hawaii law. All guest rooms and common areas are non-smoking.	

SERVICES:

Luggage Storage:	Y	Car Rental:	Y	Laundry/Valet Svc:	Y
Activity Desk:	Y	Catering Staff:	Y	Operator Asst:	Y
ATM:	Y	Children's Program:	Y	Wake-up Svc:	Y
Babysitting:	Y	Concierge:	Y	Asst Message Svc:	Y
Beauty Shop:	Y	Airport Shuttle:	Y	Room Service:	Y
Salon:	Y	Hospitality Rooms:	Y	Security Guard:	Y
Business Kiosk:	Y	Ice Machine:	Y		
Other Services:	Y				

SAFETY:

24 Hour Security Patrol:	Y
Smoke Detector:	Y
Fire Sprinkler:	Y
Card Key Access to Rooms:	Y

ADA ACCESSIBLE ROOMS:

Wheelchair Friendly:	Y
Yes Hand Held Shower:	Y
Yes Wide Doorways:	Y
Yes Lever Hardware:	Y
Yes Roll-in Shower:	Y
Yes:	Y

HEARING IMPAIRED ROOMS:

Smoke Detector w/Strobe light:	Y
Telephone w/Volume Control:	Y
TDD Machine:	Y
Closed Caption TV:	Y
Flashing Fire Alarm:	Y

Other ADA facilities:

RESTAURANTS:
Plaza
Cafe

Complimentary Breakfast Buffet

Daily: 7:00 AM – 9:00 AM

LOUNGES:

Off site at Airport Honolulu Hotel

CATEGORY DESCRIPTIONS

Room Name	Size (sq ft)	Description
Standard King	276-288 sf	1 King
Standard Double	276-288 sf	2 Doubles
Deluxe King	420 sf	1 King
Courtyard King	270 sf	1 King
Courtyard Double	308 sf	2 Doubles

ALL ROOMS FEATURE THE FOLLOWING:

Conditioning: Air	Y	Color TV: Daily Maid Service: Internet	Y	In-room safe: Iron / Ironing Board:	Y
Automated Wake-up call: Automated Voicemail:	Y	Access: Direct-Dial Telephone:	Y	Kitchen: Refrigerator:	Y
Blackout Drapes:	Y	Electronic Door Locks:	Y	Smoke Detector:	Y
Cable or Pay TV:	Y	Fire Sprinkler:	Y	Tables & Chairs: Tub or shower:	Y
Coffee/tea maker: Other Features:	Y	Hair Dryer:	Y	Y	Y
Free high-speed internet access:	Y	In-Room Games:	Y	Y	Y

KITCHEN INFORMATION:

Burner: Cooking Utensils: Kitchen Notes:	Y	Microwave: Sink:	Y	Stove:	No
	Y		Y	Toaster:	No

SPECIAL FEATURES:

Banquet and Meeting Facilities: Four function rooms totaling 3,024 square feet which can accommodate up to 170 persons. Wired and wireless high speed Internet access available in all hotel rooms, banquet rooms and lobby. All high speed Internet access is complimentary to all guests as part of our Best Western standard.

- Complimentary Airport Shuttle Service to the airport daily from 5:00 AM to 11:00 PM. Call hotel upon arrival at baggage claim.

- **Complimentary Breakfast Buffet**

- Free local and toll free phone calls.

- Free wired and wireless high speed Internet access available in all hotel rooms, banquet rooms and lobby.

- Free in-room coffee and tea daily.

- Pet friendly.

- **No Resort Fee**

Accepted Credit Cards: American Express, Mastercard, Visa, Diners-Club, Discover Card, JCB.

Galileo: 11088

Worldspan: 12008

Sabre: 8087

Amadeus: HNL008

DRIVING DIRECTIONS:

From the Daniel K. Inouye International Airport, head east toward Aolele St. Turn left onto Paiea St. Turn right onto HI-92E. Hotel will be on the right. Or take the complimentary airport shuttle service available from the phone board located at all baggage terminals.

From Waikiki, head towards Ala Wai Blvd. Head west on Ala Wai Blvd. then right on McCully St. Take a sharp left onto Metcalf St. Take the ramp onto I-H-1 West. Slight right to stay on I-H-1 West (signs for Interstate H1 W/Airport/Hickam AFB/Pearl Harbor). Take exit 18 to merge onto HI-92W/N Nimitz Hwy. Continue to follow HI-92 W. Make a U-turn at Paiea St. Destination will be on the right.