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## **OUTRIGGER Kona Resort & Spa Names Sergio Sanchez Director of Rooms**



**HONOLULU** - OUTRIGGER Kona Resort & Spa has appointed **Sergio Sanchez** as its new Director of Rooms, bringing more than a decade of hospitality expertise to the newly transformed oceanfront resort.

In this role, Sanchez will oversee the Housekeeping, Front Office, Bell Services, Cultural and Security Departments, ensuring exceptional guest experiences while maintaining operational excellence.

Sanchez brings a wealth of knowledge in guest services, operations management and luxury hotel administration.

He joins OUTRIGGER Kona Resort & Spa from Sheraton Gateway, where he successfully led the Front Office and Housekeeping departments, optimized operational efficiencies and enhanced guest satisfaction. His expertise in developing standard operating procedures, budget management and employee engagement has consistently contributed to the success of renowned properties, including Le Meridien Delfina, Fairmont Miramar Hotel & Bungalows and UCLA's Luskin Conference Center.

"Sergio's arrival marks an exciting new chapter for OUTRIGGER Kona Resort & Spa," said Geoff Pearson, General Manager of OUTRIGGER Kona Resort & Spa. "His deep understanding of hotel operations, commitment to service excellence and strong leadership skills make him an invaluable addition to our team. We are confident that his contributions will enhance the guest experience and continue to elevate our resort's reputation."

Sanchez's leadership will focus on enhancing guest experiences, implementing cost-saving strategies without compromising quality and fostering collaboration across departments to ensure seamless and memorable stays for visitors.

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### **ABOUT OUTRIGGER RESORTS & HOTELS**

For more than 75 years, OUTRIGGER has charted a journey of discovery – expanding from Hawai'i to premier resort destinations including Fiji, Mauritius, Thailand and the Maldives. The privately held hospitality company invites guests to 'Come Be Here' with authentic Signature Experiences and the [OUTRIGGER DISCOVERY loyalty program](#) – a member of the award-winning Global Hotel Alliance (GHA). OUTRIGGER's multi-branded portfolio includes OUTRIGGER Resorts, Hawaii Vacation Condos by OUTRIGGER®, The Kapalua Villas Maui and OUTRIGGER Honua Kai Resort & Spa while also managing select properties from top international hotel brands including Embassy Suites by Hilton®. Find out more at [OUTRIGGER.com](#) or visit @OUTRIGGERResorts on [Facebook](#), [Instagram](#) and [Twitter](#).

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