

DATE March 16, 2026 RELEASE NUMBER 9|26

OUTRIGGER Hospitality Group Names Stephen Nickerson Vice President, Operations – The Americas



HONOLULU – OUTRIGGER Hospitality Group today announced the appointment of Stephen “Steve” Nickerson as Vice President, Operations – The Americas, effective March 16, 2026. In this role, Nickerson will oversee hotel operations across the Americas, ensuring consistent service excellence and strong financial performance while aligning property-level activities with company goals and brand standards.

“Steve brings a depth of operational expertise and a strong track record of leading high-performing hotel teams across diverse markets,” said Mike Shaff, Executive Vice President, Operations – The Americas. “His experience working closely with owners and operators, combined with his focus on service excellence and operational discipline, will be instrumental as we continue to strengthen performance and elevate the guest experience across our portfolio.”

Nickerson most recently served as Senior Vice President of Operations at Midas Hospitality, where he oversaw a national portfolio of multi-branded properties and partnered closely with ownership groups on operational strategy, performance and capital projects.

He brings extensive hospitality leadership experience spanning full-service, select-service and extended-stay hotels, including senior operations roles at Sonesta Hotel Corporation and InterContinental Hotels Group, as well as earlier leadership positions with Candlewood Suites.

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ABOUT OUTRIGGER RESORTS & HOTELS

For more than 75 years, OUTRIGGER has charted a journey of discovery – expanding from Hawai‘i to premier resort destinations including Fiji, Mauritius, Thailand and the Maldives. The privately held hospitality company invites guests to ‘Come Be Here’ with authentic Signature Experiences and the [OUTRIGGER DISCOVERY loyalty program](#) – a member of the award-winning Global Hotel Alliance (GHA). OUTRIGGER’s multi-branded portfolio includes OUTRIGGER Resorts, Hawaii Vacation Condos by OUTRIGGER[®], The Kapalua Villas Maui and OUTRIGGER Honua Kai Resort & Spa while also managing select properties from top international hotel brands including Embassy Suites by Hilton[®]. Find out more at [OUTRIGGER.com](#) or visit @OUTRIGGERResorts on [Facebook](#) and [Instagram](#).

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